Fishkill Computer Services
We're Connected with our Customers

BC Services - Service Form

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(1) Billing Information

BILLING ADDRESS				HOME ADDRESS		
Name				Address		
Address				City	State	Z
City	State	Zip		E-Mail Address		
Phone	Cell					

(2) About Your Equipment

Manufacturer	Model (Include details, color, size, system memory)	Serial numbe
Username	Password	**[ ]** NOT APPLICABLE

DATA BACKUP	WARRANTY INFO
[ ] I have backed up my data	Is your computer under warranty? yes **[ ]** no **[ ]**
[ ] I have not backed up my data and do not want it backed up.	
[ ] I would like my data backed up (@ $75/hour) Some services include this.	Service Tag - Express Codes DATE

(3) Repair / Service

REQUIRED SERVICE In Shop Only	Where is work being performed?
[ ] Computer Tune-Up (Virus / Spy ware Removal & Service Packs) $225	**[ ]** On-Site **[ ]** At BCS **[ ]** At BCS
[ ] Computer Rebuild 2 year Antivirus with firewall $248.95	We will come to your home or office and complete work (hourly rates apply)
[ ] In-Home Network Setup **[ ]** Wireless Security	BCS Will pickup and deliver to your location $25
[ ] Hardware Upgrade / Replace $35 In-Shop only	You will drop off and pickup your equipm BCS (no charge)
[ ] Diagnosis only $45 No repairs will be made	

(4) Authorization

[ ] I authorize up to $_____ in Part and Labor   (Tech will call before any work exceeding amount is performed)

[ ] Please call me after Diagnosis is complete   (no authorization above $45 Estimate)

[ ] I agree to Pay the Onsite Hourly Rate of $100/1st hour, $75/each additional hour   (minimum 1 hour billed in 1/2 hour increments

I authorize BC Servicess to repair my equipment. I understand that: (1) the cost of repair is labor plus parts, (2) the labor rate is $96 per hour and

(3) there is a $45 estimate fee that does not include any repair work. I authorize BC Servicess to estimate repair costs. I understand estimates cost $45 per unit

and apply whether or not repairs are done, even when the problem cannot be located. If I decide to have the repair done by BC Servicess, The $45 Fee will be waived

_____   _____
Customer Signature   Date

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